

FAKULTI: SEKOLAH PERNIAGAAN ANTARABANGSA AZMAN HASHIM
TAJUK: PERMOHONAN PELANJUTAN PEMBETULAN TESIS

BUTIRAN PELAJAR	KETERANGAN PELAJAR	ULASAN DAN TINDAKAN FAKULTI	KELULUSAN															
NAMA : ABDALLAH W. H. ALMUDALLAL NO K/P @ ISID : 201409M10165 NO MATRIK : PHA143015 PROGRAM : DOKTOR FALSAFAH JENIS PENGAJIAN : PENYELIDIKAN BENTUK PENDAFTARAN : SEPENUH MASA PENYELIA : PROF. MADYA DR. NORHANI BINTI BAKRI BIL SEM: 13/16 STATUS : PEPERIKSAAN PEMERIKSA LUAR: PROF. MADYA DR. HARYANI HARON (UITM) PEMERIKSA DALAM: PROF. MADYA DR. KHALIL BIN MD NOR PENGERUSI: PROF. DR. ROHAIZAT BAHARUN PEMBANTU PENERUSI: DR. ROSHAZLIZAWATI MOHD NOR TAJUK TESIS: KNOWLEDGE MANAGEMENT PRACTICES IN THE PALESTINIAN HIGHER EDUCATION INSTITUTIONS MUKASURAT : 1/1	1.1 Pelajar telah menjalani peperiksaan dan kronologi seperti di bawah: <table border="1"> <thead> <tr> <th>Bil</th><th>Tarikh</th><th>Perkara</th></tr> </thead> <tbody> <tr> <td>1</td><td>21 Ogos 2019</td><td>Pelajar telah menghantar ke SPS bagi tujuan peperiksaan lisan.</td></tr> <tr> <td>2</td><td>24 Oktober 2019</td><td>Peperiksaan lisan dijalankan dan pelajar mendapat keputusan C2 – 1 tahun dan perlu disemak oleh semua panel pemeriksa.</td></tr> <tr> <td>3</td><td>23 Oktober 2020</td><td>Tarikh akhir pelajar perlu menghantar pembetulan tesis ke Fakulti.</td></tr> <tr> <td>4</td><td>20 September 2020</td><td>Fakulti menerima permohonan pelajar dan juga surat sokongan dari penyelia.</td></tr> </tbody> </table> 1.2 Pelajar telah memohon pelanjutan penghantaran tesis bagi tujuan pembentangan semula tesis. Permohonan penangguhan di atas sebab yang berikut : i. Pelajar menghadapi kesukaran untuk menyelesaikan pembetulan tesisnya disebabkan kekangan pandemik Covid 19.	Bil	Tarikh	Perkara	1	21 Ogos 2019	Pelajar telah menghantar ke SPS bagi tujuan peperiksaan lisan.	2	24 Oktober 2019	Peperiksaan lisan dijalankan dan pelajar mendapat keputusan C2 – 1 tahun dan perlu disemak oleh semua panel pemeriksa.	3	23 Oktober 2020	Tarikh akhir pelajar perlu menghantar pembetulan tesis ke Fakulti.	4	20 September 2020	Fakulti menerima permohonan pelajar dan juga surat sokongan dari penyelia.	1.1 Pelajar telah memohon untuk pelanjutan tempoh penghantaran pembetulan tesis selama 2 bulan dan mendapat sokongan dari penyelia. 1.2 Penyelia memaklumkan bahawa pelajar sedang membuat pembetulan bab lima dan bab enam. Penyelia menyokong sepenuhnya permohonan pelajar. 1.3 Dokumen seperti di lampiran.	Disokong / Tidak disokong  PROFESSOR DR. NUR (Akademi) Azman Hashim International Business School Universiti Teknologi Malaysia Jalan Yahya Petra 54100 Kuala Lumpur, Malaysia Tarikh: 7/9/20 Setuju / Tidak Setuju (Ulasan) _____ _____ _____ Pengerusi Mesyuarat Jawatankuasa Akademik Pengajian Siswazah Universiti (JAPSU) & Cop Rasmi Tarikh : _____
Bil	Tarikh	Perkara																
1	21 Ogos 2019	Pelajar telah menghantar ke SPS bagi tujuan peperiksaan lisan.																
2	24 Oktober 2019	Peperiksaan lisan dijalankan dan pelajar mendapat keputusan C2 – 1 tahun dan perlu disemak oleh semua panel pemeriksa.																
3	23 Oktober 2020	Tarikh akhir pelajar perlu menghantar pembetulan tesis ke Fakulti.																
4	20 September 2020	Fakulti menerima permohonan pelajar dan juga surat sokongan dari penyelia.																

Date: 20th September 2020

DR NORIZA BT MOHD JAMAL

Deputy Dean (Academic & Students Affairs)
Azman Hashim International Business School
UTM, Johor Bahru

RE: Request for Extension

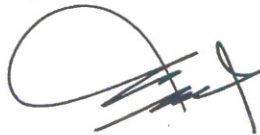
Please know that I suppose to submit my PhD Thesis for reviva arrangements on 24th Oct 2020, however, I would like to request for two months extension, for the following reasons:

1. I had to leave Malaysia and go back to my home country in Gaza, Palestine in March 2020. During this time, I had to experience quarantine in Turkey, Egypt, then in Gaza, with total period of almost two months.
2. After I arrived Gaza, I had to conduct several research interviews to improve my research data based on the recommendations of my examiners. This process took me another two months, to reach interviewees in Gaza during the lockdown of COVID 19, transcribe, translate, and finalise the coding process.

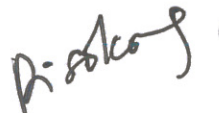
Please take note that I am copying this letter to my supervisor, Dr Norhani Bakri. I already asked for her advice and got her permission for the extension. I have submitted to my supervisor most chapters after corrections and improvement. I am currently working on Chapter 5 and 6 (Discussion and Conclusion).

I am really hopeful that my request will be accepted. I look forward to your favourable response very soon.

Thank you,



Abdallah W. H. Almudallal
PHA 143015



ASSOC. PROF. DR. NORHANI BINTI BAKRI
School of Human Resource Development and Psychology
Faculty of Social Sciences and Humanities
Universiti Teknologi Malaysia
81310 UTM Johor Bahru, Johor



UTM
UNIVERSITI TEKNOLOGI MALAYSIA

AZMAN HASHIM INTERNATIONAL BUSINESS SCHOOL

**CABUTAN MINIT MESYUARAT JKA AHIBS BIL. 10/2020
SEKOLAH PERNIAGAAN ANTARABANGSA AZMAN HASHIM**

**ACADEMIC COMMITTEE MEETING
AZMAN HASHIM INTERNATIONAL BUSINESS SCHOOL
NO. 10/2020**

DATE : 06 October 2020 (Tuesday)
TIME : 2.00 pm
VENUE : Online Meeting via Webex

10. Application for Extend Submission Thesis for Reviva
The committee approves the nomination as follows: -

10.1 Student's Name : **ABDALLAH W. H. ALMUDALLAL**
Program : Doctor of Philosophy
Supervisor : Assoc. Prof. Dr. Norhani binti Bakri
Semester : 13/16
Due Date : 23th October 2020
Apply Extension : 2 Months

Action: Deputy Dean (Academic) / Secretariat



**LAPORAN PENILAIAN OLEH PEMERIKSA
IJAZAH DOKTOR FALSAFAH MELALUI PENYELIDIKAN
(EXAMINERS' REPORT FOR THE DEGREE OF
DOCTOR OF PHILOSOPHY BY RESEARCH)**

Tajuk Tesis : **KNOWLEDGE MANAGEMENT PRACTICES IN THE PALESTINIAN
(Title of Thesis) HIGHER EDUCATION INSTITUTIONS**

Nama Pelajar : **ABDALLAH W. H. ALMUDALLAL**
(Name of Candidate)

Nama Penyelia Utama : **PROF. MADYA DR. NORHANI BTE BAKRI**
(Name of Main Supervisor)

Kami, sebagai Panel Pemeriksa, telah menilai tesis di atas dan mengadakan ujian lisan untuk ijazah kedoktoran
(We, the Panel of Examiners, have successfully evaluated the above thesis and examined him/her for the
degree of Doctor of Philosophy) pada (on) dan mencapai satu keputusan seperti berikut: (and arrived at the
following decision:)

A: KEPUTUSAN/RESULT

KEPUTUSAN VIVA (Decision:)	TEMPOH PEMBETULAN TESIS: (Duration of corrections:)	TESIS YANG TELAH DIBETULKAN PERLU DISAHKAN OLEH: (The corrected thesis will be verified and certified by:)	Sila tanda (/)
a	Tiada pembetulan/no correction	Penyelia/Supervisor	
b1	Maksimum 3 bulan (Maximum 3 months)	Penyelia/Supervisor	
b2	Maksimum 6 bulan [Maximum 6 months]	Pemeriksa Dalam/Internal Examiner	
		Pemeriksa Luar/External Examiner	
c1	Maksimum 12 bulan [Maximum 12 months] Pemeriksaan semula tesis [Thesis Reexamination]	Pemeriksa Luar dan Dalam [External and Internal Examiners]	
c2	Maksimum 12 bulan [Maximum 12 months] Pemeriksaan semula tesis dan viva [Thesis reexamination and reviva]	Pemeriksa Luar dan Dalam [External and Internal Examiners]	✓
d	3 Bulan/3 months)	Penyelia/Supervisor	
e	Gagal [Fail]	-	

B. PERAKUAN PANEL PEMERIKSA

	NAMA/[NAME]	TANDATANGAN/ [SIGNATURE]	TARIKH/[DATE]
PEMERIKSA LUAR [EXTERNAL EXAMINER]	PROF. DR. HARYANI HARON		24/10/19
PEMERIKSA LUAR 2 EXTERNAL EXAMINER 2	-		
PEMERIKSA DALAM 1 INTERNAL EXAMINER 1	PROF. DR. KHALIL BIN MD NOR		24.10.19
PEMERIKSA DALAM 2 INTERNAL EXAMINER 2	-		
PENGERUSI [CHAIRMAN]	PROF. DR. ROHAIZAT BIN BAHARUN		24/10/2019
PEMBANTU PENERUSI [ASST. CHAIRMAN]	DR. ROSHAZLIZAWATI BT MOHD NOR		24/10/2019

* Potong yang tidak berkenaan (* Delete where not applicable)



**LAPORAN PENILAIAN OLEH PEMERIKSA
IJAZAH DOKTOR FALSAFAH MELALUI PENYELIDIKAN
(EXAMINERS' REPORT FOR THE DEGREE OF
DOCTOR OF PHILOSOPHY BY RESEARCH)**

C. MERIT/MERIT [] YA/YES ☒ TIDAK/NO

- Calon adalah cemerlang untuk ijazah ini dan dianugerahkan ijazah dengan merit.
The candidate is outstanding for this degree and should be awarded the degree with merit.
- Calon layak dianugerahkan dengan 'Merit' sekiranya keputusan peperiksaan lisan adalah A atau B1 sahaja.
The candidate may be awarded with 'Merit' provided that the result of viva-voce session is A or B1 only.

D. PERNYATAAN LAIN:

→ LOOK AT THE LENGTH OF THE THESIS
(300+ pages)

E. PERAKUAN PANEL PEMERIKSA

	NAMA [NAME]	TANDATANGAN [SIGNATURE]	TARIKH [DATE]
PEMERIKSA LUAR [EXTERNAL EXAMINER]	PROF. DR. HARYANI HARON		24/10/19
PEMERIKSA LUAR 2 EXTERNAL EXAMINER 2	-	-	
PEMERIKSA DALAM 1 INTERNAL EXAMINER 1	PROF. DR. KHALIL BIN MD NOR		24.10.19
PEMERIKSA DALAM 2 INTERNAL EXAMINER 2	-	-	
PENGERUSI [CHAIRMAN]	PROF. DR. ROHAIZAT BIN BAHARUN		24/10/2019
PEMBANTU PENGERUSI [ASST. CHAIRMAN]	DR. ROSHAZLIZAWATI BT MOHD NOR		24/10/2019

SEKOLAH PENGAJIAN SISWAZAH
UNIVERSITI TEKNOLOGI MALAYSIA
LAPORAN Pengerusi Doktor Falsafah / Ijazah Sarjana
(CHAIRMAN REPORT OF DOCTOR OF PHILOSOPHY / MASTER OF PHILOSOPHY)

TARIKH (Date) : 24.10.2019
MASA (Time) : 9.00 am
TEMPAT (Venue) : Bilik Mesyuarat Zamrud, Aras 1
 Bangunan T08
 Sekolah Perniagaan Antarabangsa Azman Hashim
 UTM Johor Bahru
NAMA PELAJAR : Abdallah W. H. Almudallal
 (Name of Student)
PROGRAM : Doctor of Philosophy (Management)
 (Programme)
FAKULTI : Sekolah Perniagaan Antarabangsa Azman Hashim
 (Faculty)
PENGERUSI : Prof. Dr. Rohaizat bin Baharun
 (Chairman)
PEMBANTU PENERUSI : Dr. Roshazlizawati bt Mohd Nor
 (Assistant Chairman)
PEMERIKSA LUAR I : Prof. Dr. Haryani Haron
 (External Examiner)
PEMERIKSA DALAM : Prof. Dr. Khalil bin Md Nor
 (Internal Examiner)
TAJUK (Title) : Knowledge Management Practices in the Palestinian
 Higher Education Institutions

KOMEN SELEPAS VIVA

(The following are comments from the Viva Session)

TAJUK BARU (New Title) :

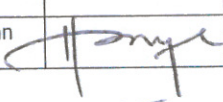
Seperti yang dicadangkan oleh Panel Pemeriksa (As proposed by Panel of Examiner)
 jika ada, (if any) (Nota: Sila rujuk panduan tajuk tesis yang dilampirkan):

Knowledge Management Practices in the Palestinian Higher Education Institutions
 (but depends on the scope of the study later)

Tandatangan (Signature) :
 Nama (Name) :

Prof. Dr. Rohaizat bin Baharun

Tarikh (Date) : 24.10.2019

Panel	Pemeriksa Luar	Pemeriksa Luar 2	Pemeriksa Dalam	Pemeriksa Dalam 2	Pem. Pengerusi	Tarikh
Tandatangan		-		-		24.10.2019

KOMEN (General Comments) :

Study must be more focused and in depth, contribution and finding are missing, literature review is not organize well, conceptual framework not been suggested, methodology not fit to the study i.e qualitative, need to build up contribution, new findings

Abstrak (Abstract)

The problem should be highlighted in the abstract. Clearly stated the outcome, contribution and what is the gap. Re align and look at the scope of thesis.

Spell out acronym used. Proofread the thesis.

Bab 1 (Chapter 1)

Research problem and gap not clear, need to be organized better. Page 10 the statement should be rephrase. Researcher study many things, should be more focused.

Define knowledge management, how knowledge of the students provide a platform of competitiveness? Researcher confused between addressing knowledge management and teaching and learning

Define KM practices – discussion so wide, limit the practices according to the scope

Gap no 4 – what possible finding for this gap, need explanation on new model for point 3, what is the differences between stable and unstable situation to the KM practices of HEI

The relevancy of organization and society in the context of discussion

Bab 2 and 3 on literature review (Chapter 2 and chapter 3)

Literature review should be synthesize. The gap by few previous studies. Add more literature and cannot mix KM with teaching and learning

Refer to the comments by external and internal. Synthesizing on KM in HEI literature review is missing, stress on gap.

Bab 4 (Chapter 4)- refer to paper comments by examiners on methodology part

P 103 – research design, no process it is look like no output. Page 113 – documents, interviews can be source, researcher used multiple data sources

P 124 –data analysis, show different data analytic cycle, how do researcher tied up open coding and selective coding, just mention thematic analysis as suggested by the external examiner.

Drafted interview protocol – researcher have to put actual one, must be elaborated, profiling of the credibility of interviewees

Why researcher used Nvivo – should be put in the thesis

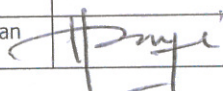
Tandatangan (Signature) :

Nama (Name)

:

Prof. Dr. Rohaizat bin Baharun

Tarikh (Date) : 24.10.2019

Panel	Pemeriksa Luar	Pemeriksa Luar 2	Pemeriksa Dalam	Pemeriksa Dalam 2	Pem. Pengerusi	Tarikh
Tandatangan		-		-		24.10.2019

Page 106 – refer to paper comments by the internal. Why it is important to KM study

It is mentioned that 3 level of analysis, open, axial and selective coding are used but not reflected in chap 5. All been mentioned as per external and internal comment.

Bab 5 (Chapter 5)

Researcher has to show the flow chart for diagram in chap 5. What is the contribution, what is new

It is suggested that for findings part it should be made in one chapter, means that combine chap 5 till chap 7

Page 149 – conclusion on knowledge awareness, nothing to do with your conclusion. Look at the verbatim

Page 159 – mix of literature and findings. Revise again.

Is there any relevancy to discuss KM from Islamic perspective? – this is finding

Bab 6 (Chapter 6)

Page 180, listed all the key enablers of KM at the Palestinians HEIs, how and from where the factors derived? How it is show up at the introduction part of chap 6 before the discussion been made. Factors contribute to KM and key enablers are different things. Careful on terms used

Page 182 – how does social and cultural issue tied up with KM enablers? It is not justified by interview data

Bab 7 (Chapter 7)

The writing is confusing; many conclusions been created but no justification on that. Page 284 qualitative cannot entangle with frequency (suggested to take it out).

NOTA (Notes)

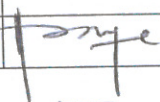
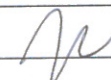
The examiner question on contribution of the study because in the thesis at page 323 it is summary of findings, not contribution or outcome of the study. Need to explain more.

The main issue is researcher should be more focus one particular scope. It is suggested that focused on KM practices, where part of the thesis should be put away for future study. Focus, analyse, let the theme come out and show the uniqueness of the thesis. References should be updated.

Tandatangan (Signature)
Nama (Name)

:
: Prof. Dr. Ronalizat bin Baharun

Tarikh (Date) : 24.10.2019

Panel	Pemeriksa Luar	Pemeriksa Luar 2	Pemeriksa Dalam	Pemeriksa Dalam 2	Pem. Pengerusi	Tarikh
Tandatangan		–		–		24.10.2019